

How to Check Your Support & Maintenance Status

Before installing a new JFS version please ensure your maintenance is active.

If it is not, JFS may stop working after upgrading and thus stop protecting your data.

1. Navigate to **JIRA Administration Add-ons JFS Licensing**
2. Inspect '**License Status**' value

Value	Meaning
VALID	Your maintenance is active. You may use the most recent JFS versions with your license.
EXPIRED	Your maintenance has expired. You may use JFS versions released before ' Supported Till ' date only. To renew your support and maintenance please visit ' My Account ' ' Licenses ' tab

See sample screenshots below:

This version of JFS is not supported by installed license. JFS disabled

Field Security Plugin Licensing

The table below shows the license data:

Product	Field Security Plugin for JIRA Unlimited Users
Licensee	quwqpp
Type	COMMERCIAL
Issue Date	Fri Jan 13 19:51:06 MSK 2012
Expire Date	Never
Supported Till	Mon Jan 13 19:51:06 MSK 2014
License Status	EXPIRED
JIRA Server ID	8B87-J19W-K1TV-PKAB

Maintenance period expired

Field Security Plugin Licensing

The table below shows the license data:

Product	Field Security Plugin for JIRA Unlimited Users
Licensee	test
Type	COMMERCIAL
Issue Date	Tue Jan 17 01:00:00 MSK 2012
Expire Date	Never
Supported Till	Fri Jan 17 03:00:00 MSK 2025
License Status	VALID
JIRA Server ID	8B87-J19W-K1TV-PKAB

Maintenance is active